

In booking your arrangement with us or accessing the Specialty Travel, Inc. website, you have agreed to the Terms and Conditions These Terms and Conditions which act as an agreement, describe what to legally expect from us when you purchase travel related services through us. The terms "we", "us" and "our" refer to Specialty Travel, Inc. and Jennifer Herrick and the term "you" refers to the customer visiting our website, booking a reservation through us or otherwise using our services on behalf of yourself and others.

Your Acceptance of the Terms and Conditions: In booking your arrangement with us or using our website, you are agreeing to be bound by the terms of this Agreement, including any additional terms and conditions of any Supplier that are necessary to your booking, travel arrangements, tours or any website content. You are agreeing on behalf of yourself and those you represent to comply with all the Terms and Conditions, including any payments of all amounts due to relevant Suppliers. You agree that any violation of any such terms and conditions may result in the cancellation of your reservation or purchase, the loss of any monies paid for your reservation flight, accommodation or otherwise, you being denied access to the applicable travel related product or service dealing with Specialty Travel, Inc. and any third parties that work with us, and our right to debit your account for any costs incurred as a result of such violation. You are giving consent for Specialty Travel, Inc. to act on your behalf for your travel needs.

We do not knowingly represent anyone under the age of 21 therefore, you agree that:

- You are financially and legally responsible for all transactions and that you will provide accurate and true information about you and your travel requests. Any false or fraudulent information is prohibited.
- You warrant that you will make all payments when due and comply with Suppliers' terms and conditions. Any violation could result in the cancellation of your reservations, access to the travel-related supplies and services and forfeiture of any monies paid. You shall be liable for all fees, taxes, duties, charges and assessments arising from the violation.
- You are of sufficient age to use our services and website and can create binding legal obligations in connection with your use.
- You are legally authorized to act on behalf of those you represent to conduct and make arrangements on their behalf and to accept these Terms and Conditions on their behalf.
- You will ensure that there is only one person dealing with us to arrange the travel, eliminating any conflicting arrangements, and the information supplied by you and other members that you are representing is true and correct.
- You are responsible for informing such persons involved of all Terms and Conditions applicable to their travel arrangements and
- You understand that you are financially responsible for any use of our services or website by you and any parties using your name and information.

Travel Agent: Specialty Travel, Inc. acts as a travel agent only, selling travel-related products on behalf of Suppliers. Specialty Travel, Inc. does not own, have a stake in or operate, manage or control any Suppliers and is not liable for their acts or omissions that may cause damage, loss or injury, unsafe conditions, policies or schedule changes, re-bookings or cancellations, bankruptcy or defaults. You acknowledge that your travel plans may be canceled or interrupted by a government, Supplier or other third party over which we have no control. All transactions are subject to the Terms and Conditions of the Suppliers. Any and all legal recourse is against the Suppliers. Some states require a travel agent to register as a Seller of Travel for clients living in those states. We do not sell travel in any states that require that registration. If we have an inquiry from a new client who lives in one of the states requiring a Seller of Travel registration, we may elect to secure that designation from that state.

Packages and Suppliers: We sell and promote a range of travel related products from different Suppliers. Each Supplier has its own Terms and Conditions that are applicable to your particular needs and we endeavor to inform you of them. All bookings including flights are subject to price changes until the required payments are made. Any increase in charges will be at a cost to you and not us. In accepting these Terms and Conditions you hereby give your consent for us to charge your credit card for such additional amounts incurred.

Customized Research And Planning Fee: In order to perform the professional services required to plan and arrange your travel, a nonrefundable Research and Planning fee is required prior to planning and arranging your travel. A Research and Planning fee form will be emailed to you to sign, return and the monies paid by credit card. You will be informed of the Research and Planning Fee but agree that significant changes to the proposal and/or itinerary will be billed at \$50 per hour, We do not accept cash or linked payments.

Timeliness: Please be aware that travel prices and availability are subject to change and are not guaranteed until a deposit or full payment is made. This means that without securing your booking with payment, the cost and availability of your

desired travel components may fluctuate very quickly, especially with the onset of AI's surge or dynamic pricing. Additionally, if I need to re-research or modify your travel plans due to a delay in commitment, a fee of \$50 per hour will be applied for the additional time spent.

Deposits and Payment: Any deposits from you to secure a booking, unless otherwise stated is deemed as nonrefundable. Payment of a deposit enables the Suppliers to hold a reservation for you but does not guarantee the price. The price can only be guaranteed once we receive full payment and confirmation of the booking and it is secured and subject to any terms and conditions of the Supplier. You will be advised at the time of paying the deposit when full payment is required. All bookings including flights are subject to price changes until the required payments are made. Any increase in charges will be at a cost to you and not us. In accepting these Terms and Conditions you hereby give your consent for us to charge your credit card for such additional amounts incurred. Upon receiving this information you are giving consent for us to debit your credit card with the relevant amount to the corresponding Suppliers. We reserve the right to refuse personal checks as a method of payment. If we have arranged a package, ground transportation costs are usually included, however on occasions the payment may be made directly to the Supplier by you. We are not liable for any credit card or issue that is not of our doing. We will endeavor to assist you if a problem arises. However, it is ultimately your responsibility. We generally send documents to our customers electronically whenever possible. Should a request be made for any documents to be sent as hard copies, an administration fee will apply. All prices are quoted per person unless otherwise noted. Our only accepted form of payment is credit card. We require a signed credit card authorization for each transaction. Credit card payments incur a 3.5% fee. Currency exchange rates can fluctuate and cause changes to prices. Unless it is a case of fraud and you file a police report, you agree to not dispute any credit card charges. Many car rental companies and hotels charge additional fees that can not be pre-collected and must be paid upon acceptance of the vehicle or accommodations. Many car rental companies and hotels require a deposit upon check-in separate from their rates. You are responsible for securing an international driver's license, where applicable.

Documents: The names on your documents must match, exactly, your name on your government-issued identification. Your documents or reservations are not transferable to another person. E-tickets expire one year from the date of issue unless other rules from the carrier are documented in your itinerary. It is your responsibility to make sure your passport is valid at least six months after your trip and that you have at least one blank page. Adults traveling alone with children must be aware that you might need documentation about your relationship with that minor. Please check with the consulate for the countries in your itinerary. You must also be aware that some countries will refuse entry to people not dressing or appearing appropriate for that culture or having ever been charged with a crime. The Federal Real ID Act requires all passengers for domestic flights to present the Real ID. If you do not have that, you may present your passport. Contact the Department of Homeland Security at www.dhs.gov/real-id. The US Transportation Security Administration (TSA) and the US Department of Homeland Security (DHS) advise that everyone carry at least two forms of identification in order to board a flight. It is your responsibility to be aware of and follow all US Customs and Border Patrol regulations. Visit <https://www.cbp.gov/travel>. Additionally, it is your responsibility to be aware of and follow all TSA regulations. Visit <https://www.tsa.gov/>.

Cancellations and Amendments: Once we have purchased any or all of the components of your travel package, your contract is now between you and the Suppliers and they may amend or cancel your bookings. As your travel professionals, we will ensure that you are promptly notified through email in the first instance of any significant changes, once we become aware of such changes before your departure. However, we will not accept liability for any changes or costs incurred that may result in this action. You will then have the choice of accepting the change of arrangements or accepting an offer of alternative travel arrangements if one is made available by the Supplier, or canceling your booked arrangements and receiving any applicable refunds as determined by the Suppliers' terms and conditions. We do not guarantee that any refunds will apply. If we have booked you a flight and we are alerted to a significant schedule change by your airline before you leave your country of departure, we will contact you by email to advise you of this. Please ensure that you have given us an updated version of your contact email address and phone number, especially your cell, and that you regularly check for messages before you leave. We have no control over any airline schedule changes or delays and we will not accept liability for costs which may arise as a result of cancellations, delays, changes or amendments. If you are booked to change airports or flights, it is your responsibility to check with the airline that any onward flights you have confirmed are operating as booked. We strongly recommend that you contact your airline at least 72 hours before the scheduled departure of each flight, making sure you have a confirmation number. Please note that for some airlines it is mandatory to confirm with them before you fly.

In the event you cancel your booking, you may be entitled to a partial refund in accordance with the Suppliers' terms and conditions. In addition to the cancellation Terms and Conditions of your Suppliers, fees will apply that will be outlined on your itinerary/booking confirmation. If you decide to cancel arrangements before the balance due date, the Terms and Conditions of the Suppliers' will go into effect. Refunds will only be paid to you once the Suppliers are informed and in accordance with their Terms and Conditions. Generally flight tickets cannot be refunded if they are partially used. We are not responsible for a Supplier's failure to pay a refund. If the reason for your cancellation is covered under the terms of your travel insurance policy, you may be able to reclaim your cancellation charges through your insurer. Please read and review each document carefully. Most travel bookings are non-refundable and could incur a cancellation or change fee regardless of whether travel has commenced. Travel agents are paid commissions by suppliers only after the trip is completed. **ONCE THE BOOKING(S) IS/ARE MADE, YOU AGREE THAT SPECIALTY TRAVEL HAS EARNED FULL COMMISSION(S). FOR CLIENT INITIATED CANCELLATIONS, YOU AGREE TO PAY, ON DEMAND, 10% OF THE TOTAL BOOKING(S) PRICE, not including taxes,**

FOR UNREALIZED/UNPAID COMMISSION. Each Supplier also has the right to charge change and cancellation fees and penalties. An itinerary may contain more than one Supplier, each with its own cancellation policy. If a property, Supplier or location is deleted, we may substitute a similar one. If you have a hotel or car booked, you must contact the Supplier directly. Specialty Travel, Inc. offers travel based on contract rates and will not provide a refund for any unused portion. We have the right to make any logical, necessary and ethical changes to your travel. Suppliers have the right at their sole discretion to refuse service to anyone who lacks proper documentation, has a contagious disease, is under the influence of alcohol or drugs or who manifests disruptive behavior. Specialty Travel, Inc. has no liability for the acts of the Suppliers.

Changes to Your Booking: If a change is requested by you to your travel arrangements and is permitted and possible by the Suppliers, our standard service fees of \$50 per hour will apply in addition to any additional Suppliers' charges. Please note that all reservation changes are subject to availability and the terms and conditions of the Suppliers and the package purchased. Name changes are treated as a cancellation by most airlines and Suppliers. We will endeavor to accommodate any changes if necessary, but please bear in mind that a charge by the airlines and Suppliers would apply under their terms and conditions. Flights must be taken in the order they appear on your ticket or e-ticket confirmation. If for any reason you cannot take a flight as booked, please contact us in advance to discuss your options. You need to check in on time for a confirmed reservation, otherwise the airline may register you as a 'no-show', which could result in extra charges and/or your entire flight itinerary being canceled and/or render your ticket void.

Airline Reservations: It is your responsibility to ensure that all of the details on your ticket and other travel documents are correct and you must bring to our attention any errors or discrepancies immediately after receiving your completed itinerary. Your travel documents are valuable and should be kept safe and secure. It is advised that you print two copies of your travel documents. Leave one copy with a close relative or friend and take the other copy with you. It is not always possible to replace travel documents in the case of loss, theft, damage, etc. Prior to booking international travel, we recommend that you review the Government's prohibitions, warnings and advisories applicable to your destinations. By offering travel to a range of destinations, we will not state your choice of destination is safe or without risk. It is your responsibility to know of any alerts and information relevant to your destinations. Check in for domestic flights is two hours and international flights are three hours. Failure to check in and arrive for your flight on time could result in denied boarding. We have no liability for any costs or damages arising from this. Flight times and fares are based on current tariffs and are subject to change without notice until you have paid in full and your flight is ticketed. You agree you will not purchase tickets containing flight segments you will not be using. If you do not use one of your flights, the airline may cancel the other flight(s) in your itinerary. You acknowledge that air tickets are often separate reservations from the rest of a package and the Suppliers outside of the airline are not liable for any flight cancellations, delays or interruptions. Monies given to Specialty Travel immediately becomes the property of the airlines and other Suppliers. We highly suggest if you are joining an international trip, you plan your flight to the international embarkation point at least one day early. Clients are responsible for their frequent flier or loyalty program points and redemption. Also, it is your responsibility to check luggage requirements and assure your personal items such as prescription medication and travel documents are carried with you at all times. You agree WE ARE NOT THE AGENT OF RECORD FOR THE AIRLINES. If your flight(s) is/are canceled or significantly delayed and you request a refund, because we do not ever have access to those monies, YOUR REFUND MUST BE MADE BY THE AIRLINE OR YOUR TRAVEL INSURANCE COMPANY, not Specialty Travel, Inc.

Passport, Visa, Immigration: It is your responsibility to fulfill and adhere to the passport, visa and other immigration requirements applicable to your destination in line with the laws of the designated country. You should confirm these with the relevant embassies and/or consulates. We do not accept any responsibility in the case of you being unable to travel due to not adhering to any such requirements. It is your responsibility to ensure that all your relevant documents are valid.

Travel Insurance: We strongly recommend travel insurance for the entirety of your journey. Specialty Travel, Inc. offers access to travel insurance company sites but is not an insurance company and has no responsibility for application, submission, payment or claim. Any and all claims are directed to and the liability of the travel insurance company. A lost or delayed baggage report must be made prior to you leaving the airport. We are not liable for any acts of God, force majeure, weather conditions, flood, wind, fire, volcanic eruptions, cancellation, overbooking, emergency evacuation, accidents, illness, loss, damage or delay of luggage, flight mishaps, threat of war, terrorism, civil disturbance, requisition, sickness, quarantine, government intervention, defects in machinery and vehicles, animals or any other act out of our control. Medical services or facilities may not be available during the trip. Most usual insurance such as health and auto will not cover you once you depart the United States so travel insurance is a vital part of your booking. Travel insurance is mandatory with some travel arrangements and destinations.

Travel Vaccinations: It is your responsibility to find out what is needed and make the arrangements for the necessary vaccinations pertaining to your itinerary. Should you need assistance, we will guide you to the necessary website for the country that you intend to visit.

Special Needs: It is advised that you select travel that is appropriate and safe for your physical and mental ability. Pursuant to the Americans with Disabilities Act (ADA), Specialty Travel, Inc. will try to accommodate clients with special needs to the extent possible for a given itinerary or suggest a better suited supplier or itinerary. International suppliers are not required to adhere to the ADA and may not agree to assist. Anyone with physical limitations is required to be accompanied by a person who can provide assistance. Suppliers are not required to or may not have the capacity to assist. Wheelchairs, scooters and

walkers are generally not allowed on motor coaches or river cruises. We can not guarantee any special requests and requirements will be honored. Service animals can not be accommodated on international escorted tours and must have the appropriate documentation for domestic suppliers. Please check with Specialty Travel, Inc. for information and accommodation of disabilities or dietary needs.

Photographs/Videos: Specialty Travel, Inc. reserves the right to take photographs or videos of clients and/or events without the clients' express, written consent. If a client shares photographs from a trip, the client agrees that photographs may be published on the website or in social media unless they specifically decline. We may use the photographs or videos in our marketing materials and there will be no compensation to the clients.

Exclusions: Specialty Travel, Inc.'s non-refundable Research and Planning fee and any additions to that, passport and/or visa fees, travel insurance, transfers, vaccinations, international departure taxes, baggage fees, optional trips and excursions, hotel portage, items of personal nature such as laundry, room service or drinks and tips for personal service are not included unless specifically included in your itinerary. Tours may require a minimum number of participants. If their number is below their threshold, there may be a surcharge for all participants or they may cancel the tour.

Risk/Safety/Comfort: You are voluntarily participating in this trip and acknowledge the risks, known and unknown, involved. Offering travel and related services does not imply, warrant or represent that travel is advisable or without risk. We have no special knowledge about a Supplier's financial condition or any dangers during travel or at the destination. Contact the State Department prior to travel for notices at www.Travel.State.gov. For health and medical information, contact the Center for Disease Control at www.CDC.gov/travel. The Smart Traveler Enrollment Program (STEP) is a free service provided by the US government which allows you to enter your travel information so you may be contacted in case of an emergency. Visit <https://step.state.gov/step/> Air carriers in some destinations spray insecticides in the airplanes. Contact www.transportation.gov/airconsumer/spray for notice of insecticides used by air carriers. Please note that transportation, accommodations and services in other countries may be not what is generally considered acceptable in the United States. It is your responsibility prior to your deposit to research and approve the Suppliers to make sure they are acceptable. Star ratings are also different in other countries Some Suppliers require temperature checks and proof of vaccination. Contact your health care provider prior to traveling to make sure you have the appropriate travel clearance, vaccinations and prescription medicines. Any self-quarantine must be followed if required by a government entity. You must comply with any local government regulations. Adults are responsible for the behavior and safety of their children and must provide any safety equipment such as car seats. Recreational activities pose inherent dangers. You understand the physical requirements of the itinerary and attest you have no physical or mental health condition that would prevent you from participating in the activities. You give permission to Specialty Travel, Inc. and its Suppliers permission to arrange for emergency medical treatment if you are unable to consent, if warranted. You agree to pay for any and all treatment and services.

Limitation on Damages: We are paid on fees and commissions. We are not liable for anything more than that. You agree to present any claims within 30 days and file suit within one year for any suit against us. You agree this agreement is governed by the State of Colorado and Jefferson County. The courts in Jefferson County, Colorado will be the exclusive jurisdiction.

Modifications: Specialty Travel, Inc. reserves the right to modify these Terms and Conditions without prior notice. If any provision of these terms is deemed unenforceable, that provision will be struck and the remaining Terms and Conditions will be enforced. All parties agree that you may acknowledge acceptance of these Terms and Conditions by visiting the website or contacting Specialty Travel, Inc. via any method.

DMCA Policy: Specialty Travel, Inc. respects the intellectual property rights of others. In accordance with the Digital Millennium Copyright Act of 1998, found at <http://www.copyright.gov/legislation/dmca.pdf> and in accordance with 17 USC 512(c)(3), as registered in the Safe Harbor Protection Program, Specialty Travel will quickly respond to claims of copyright infringement committed on the website if such claims are reported to Specialty Travel's Copyright Agent registered with the US Copyright Office, Jennifer Herrick, at JenniferHerrick@comcast.net. Registration #1057621